Paul Tuemler L.P. Gas sales & Service, Inc.
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PLEASE SEE CUSTOMER HANDOUT FOR EMERGENCY CONTACT NUMBERS

Important Safety Information

PROPANE IS ODORIZED — Propane is odorless in its natural state so a skunk-like odor has been added to aid in the detection of leaks. It is important that you can recognize the strong odor of propane. The ability of people to detect odors varies widely and certain chemical reactions in the propane system can reduce the propane odor level. If you or any of your family cannot smell the propane odor or if the smell is weak, call us immediately.

<u>IF YOU DETECT A FAINT ODOR OF PROPANE GAS</u> – If you detect a faint odor in the house, investigate and try to find the source. Sniff all around the appliance area for a gas odor. It's usually a pilot light that's out or a burner left partially on. If you cannot locate the source of the smell, call us for assistance.

<u>IF YOU SMELL THE STRONG ODOR OF PROPANE GAS</u> – If you smell a strong odor of propane while outdoors, shut off the gas at the tank and call us immediately. If you are indoors:

- *Don't touch electrical switches, light matches or use the phone
- *Get everyone out of the building FAST
- *Shut off the gas outside at the tank
- *Call us immediately from the neighbor's house

LEAKING GAS CAN BE DANGEROUS AND SHOULD BE DEALT WITH PROMPLY BY EXPERTS.

<u>PLEASE MAKE CERTAIN</u> that any gas appliance venting on your roof or walls of your home remains clear of snow. Should snow cover a vent, bend or break the vent gas fumes could become tapped inside your home, which could cause potentially fatal carbon monoxide poisoning.

<u>PLEASE KEEP YOUR PROPANE TANK</u>, regulators, meter and all above-ground gas piping free of snow accumulation. The weight of an accumulation of snow could eventually break gas connections, causing propane gas leaks. The gas being flammable could find its way into your home and causes serious problems should a source of ignition be present.

HEATING WITH UNVENTED APPLIANCES – Be aware of asphyxiation danger when using ranges, ovens and unvented space heaters for warmth. Room oxygen can be used up if adequate fresh air is not supplied to the appliance burner. A dangerous level of toxic carbon monoxide can build up. Carbon monoxide has no particular odor but chronic headaches, nausea and heavy moisture on the walls and windows are indicators or problems. The solution is immediate ventilation of the house with fresh air. Then call us.

DON'T RUN OUT OF GAS – When you allow your tank to run completely out of gas, you create a potential safety hazard. If a gas valve has been left open, an appliance moved or a gas line disconnected, a gas leak could occur when the system is again pressurized with propane. For convenience, comfort and safety don't run out of gas. Call us before you do.

KNOW HOW TO SHUT OFF GAS IN AN EMERGENCY – Each propane tank or cylinder has a service valve which connects to the hose tubing or piping leading to gas appliances. Know where this valve is located. In case of an emergency, shut off the gas by turning the valve handwheel in a clockwise direction until the rotation stops.

Customer Information

All company owned tanks and equipment of Paul Tuemler L.P. Gas Sales & Service are subject to the following conditions:

- 1). Installation charges, tank rents, non-use fees, pickup fees and partial refunds on gas returned.
- 2). Only Paul Tuemler LP Gas personnel are permitted to deliver, refill, install, relocate or use in any manner the express property of the company owned tanks and equipment.
- 3). The company and their representatives reserve the right to inspect the company owned tanks and equipment at all times.